



Subject: DAVIE4 Required for Software Updates and Configuration Changes When Connected to a PACCAR TX12 and TX18 Transmission.

Document Number: TAIB-0882

Date: August 10, 2020

Updated February 1, 2023

Issue Description:

Effective July 30, 2020, ServiceRanger users with BASIC and PRO license levels will no longer have the capability to update software, update calibrations or change configurations when connected to a PACCAR TX12 and TX18 Transmission. This directive is part of an initial contractual agreement with PACCAR to only utilize DAVIE4 when diagnosing a PACCAR TX12 Transmission. All BASIC and PRO users must utilize the PACCAR DAVIE4 tool to communicate with the PACCAR TX12 and TX18 Transmissions.

NOTE: The ONLY update capability ServiceRanger 4 will still have for PACCAR TX12 Transmission is to update the software version 6009 which makes it compatible with DAVIE4. The PACCAR TX18 SW started production 12/2022 with 6045 SW and user level capability follows the chart below.

- ServiceRanger will continue to support all Eaton/ECJV products including Endurant & Procion
- Please contact PACCAR for support with DAVIE4

Eaton has been given permission to allow ServiceRanger 4 users with RFM and ENGINEERING license levels to maintain functionality while connected to PACCAR TX12 and TX18 Transmissions with 6045 SW and above. ServiceRanger 4 DB 2301-02-SCB-4493 released 01/31/2023 is required. Please reference user level chart below for more information.

Feature	Basic	Pro	RFM	ENG
View Fault Codes	X	X	X	X
View Configurations	X	X	X	X
Change Configurations			X	X
Update Calibrations			X	X
Update Software			X	X
Service Routines	X	X	X	X
VPA / Snapshot	X	X	X	X

Warranty Information: None

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